Request for Software development (Form: CRSD)

Please PRINT, fill in the details then FAX to us on
In Australia 03 9676 9444
International +61 3 9676 9444

Fill this form if you are requesting modification or new features in to the system.
Specify your exact requirements in detail.
Please note that this service will be charged at hourly basis. See below for details.
Provide all the necessary details then sign and fax to us.

YOUR DETAILS

Your name : _____ Date of request _____/____/_____

Company name _____ Company login code :_____ (only company login, not passwords)

Your email address _____ Contact telephone _____ _____

Authorised person name : _____ Signature : _____ (Please read the conditions below)
This person must be an administrator contact for head office, usually company owner.
NEW REPORT or ENHANCEMENT TO EXISTING REPORT
Tick appropriate boxes.

Branch level report [ ] or Global report [ ]

Sale [ ] Stock [ ] Financial [ ] Accounts [ ] Maintenance [ ] Report generator [ ]

Specify required change

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SCREEN MODIFICATION

Tick appropriate screen effected.

Stock [ ] Sale [ ] Repairs [ ] Reports [ ] Maintain [ ] Accounts [ ]

Sub screen name(s) _____

Specify required change
Please email or fax any further detailsin support of this request. (email to: help@clickpos.com)

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Terms and Conditions
Upon the receipt of this document, we will contact you in relation to this request.

Phase 1 – Evaluation (minimum 1 hour charge at $145per hour, regardless of approval for go head)

We will evaluate your requirements and give you a brief estimate of TIME of delivery and COSTS involved.
The quotation will be forwarded to you via email. You will require responding via email or faxing for approval, then making payment for the quoted amount before any works will commence.

Phase 2 – Payment for development

Customer to make appropriate payment for all costs for development as per quotation. This may be broken to initial deposit then balance on delivery.

Phase 3 - Approval for analysis and design

Once approval and payment made, we will perform full analysis and design of system

Phase 4 – Delivery

We will test and apply all changes to the system on or before the due date.

By signing this document your are committing to development and upgrade of system. All fees for development will be borne by your company and must be pre paid before commencement of work.
The requested upgrade is not owned or specifically designed for your company and will be applied to the generic system as per our discretion as specified in the "Software licence agreement" under "6. Industrial and Intellectual Property Rights." By signing this request you give our staff the authority to make physical changes to your company data or system functionality. We do not take any responsibility for any unforseen results that may occur. In cases where, unforseen results that have incurred, we will not be liable for any damages or loss of time in recovering the data

For any further queries please contact us via:
Support/helpdesk Email: help@clickpos.com
Tel: In Australia 03 9676 9444
International +61 3 9676 9444

OFFICE USE ONLY

Analysis by _____ Development by _____

Approximate time Days_____ Hours _____ Quoted Amount _____

Approval Date _____/___/_____ Promised Delivery Date _____/___/___ Actual Delivery date _____/____/____

New Tables required _____

_____

New Fields required _____

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